

# Atlas Travel



VISITING FAMILY



VACATIONS



BUSINESS TRIPS



EXTREME SPORTS TRIPS

The *Atlas Travel* plan from HCC Medical Insurance Services (HCCMIS) is with you almost anywhere on the planet you may travel for vacations, studying abroad, corporate travel, mission trips and extreme sports adventures.



**HCC Medical Insurance Services**

# Why Choose Atlas Travel?



Barbados



Venice, Italy



Paris, France

## Do I need travel medical insurance?

Many times the primary medical insurance in your home country will not cover you while traveling abroad and often will not provide important services, perhaps essential ones, in the event of an illness or injury. *Atlas Travel* includes these essentials such as translation assistance while being treated, doctor and hospital referrals, and assistance replacing lost prescriptions.

## Why Choose Atlas Travel?

Whatever your reason, international travel should be a pleasant experience. Complications and emergencies such as illness, injury, and natural disasters are a fact of life. While we hope none of these happen, we're here to help if they do. *Atlas Travel* helps protect you from potential financial disaster while traveling abroad with benefits including inpatient and outpatient medical expenses, \$500,000 of coverage for emergency medical evacuation, coverage for lost checked baggage, and many other important benefits. *Atlas Travel* gives you the peace-of-mind you're looking for!

**For more information about Atlas Travel, please visit [hccmis.com](http://hccmis.com)**

## After purchasing coverage, how can I trust the company to be there if I need them?

HCC Medical Insurance Services LLC (HCCMIS), headquartered in the United States in Indianapolis, Indiana, is a full-service company offering international medical insurance and short-term medical insurance products designed to meet needs of consumers worldwide. HCCMIS is a subsidiary of HCC Insurance Holdings, Inc. (NYSE: HCC), a leading Specialty Insurance group. HCC holds a financial strength rating of AA (Very Strong) by Standard & Poor's and Fitch Ratings and A+ (Superior) by A.M. Best Company.

## Did You Consider This?

### Car Accident

Converting kilometers to miles can be hard, but a speed limit is a speed limit. Car accident \$120,599\*

**Atlas Travel: starting under \$1 / day**

\*This amount is an example of an actual claim handled by HCCMIS. Coverage for similar claims is not to be inferred as all claims are unique.

# Schedule of Benefits

BENEFIT	LIMIT
Deductibles	\$0, \$100, \$250, \$500, \$1,000 or \$2,500 per certificate period
Coinsurance - claims incurred in U.S. or Canada	For the certificate period, underwriters will pay 80% of the next \$5,000 of eligible expenses after the deductible, then 100% to the overall maximum limit. Coinsurance will be waived if expenses are incurred within the PPO and expenses are submitted to underwriters for review and payment directly to the provider
Coinsurance - claims incurred outside U.S. or Canada	For the certificate period, underwriters will pay 100% of eligible expenses after the deductible up to the overall maximum limit
Hospital room and board	Average semi-private room rate, including nursing services
Local ambulance	Usual, reasonable and customary charges, when covered illness or injury results in hospitalization as inpatient
Intensive care unit	Usual, reasonable and customary charges
Hospital indemnity	\$100 per day of inpatient hospitalization (not subject to deductible or coinsurance)
Physical therapy	\$50 maximum per visit
All other eligible medical expenses	Usual, reasonable and customary charges
Acute onset of pre-existing condition	\$20,000 lifetime maximum for eligible medical expenses \$25,000 lifetime maximum for emergency medical evacuation Only available to members under age 70
Emergency dental (acute onset of pain)	\$250 limit per certificate period (not subject to deductible or coinsurance)
Emergency medical evacuation	\$500,000 lifetime maximum, except as provided under acute onset of pre-existing condition (not subject to deductible or coinsurance)
Return of minor children	\$5,000 per certificate period (not subject to deductible or coinsurance)
Repatriation of remains	Overall maximum limit (not subject to deductible or coinsurance)
Emergency reunion	\$15,000 limit per certificate period, subject to a maximum of 15 days (not subject to deductible or coinsurance)
Natural disaster	Maximum \$100 a day for 5 days (not subject to deductible or coinsurance)
Trip interruption	\$5,000 limit per certificate period (not subject to deductible or coinsurance)
Lost checked luggage	\$250 limit per certificate period (not subject to deductible or coinsurance)
Political evacuation	\$10,000 lifetime maximum (not subject to deductible or coinsurance)
Terrorism	\$50,000 maximum lifetime limit, eligible medical expenses only
Accidental death and dismemberment (excludes loss due to common carrier accident)	Not subject to deductible or coinsurance
Members age 18 and older	Lifetime maximum - \$25,000 Death - \$25,000 Loss of 2 limbs - \$25,000 Loss of 1 limb - \$12,500 Benefits reduce 50% at age 70 and an additional 50% at age 75
Members under age 18	Lifetime maximum - \$5,000 Death - \$5,000 Loss of 2 limbs - \$5,000 Loss of 1 limb - \$2,500 \$250,000 maximum benefit any one family
Common carrier accidental death	Not subject to deductible or coinsurance \$50,000 per member \$25,000 per member \$250,000 maximum per any one family
Hospital pre-certification penalty	50% of eligible medical expenses
Overall maximum limit per certificate period	Age 80 or older: \$10,000 (Atlas International only) Age 70 to 79: \$50,000. All others: \$50,000, \$100,000, \$200,000, \$500,000 or \$1,000,000

# What's Covered by Atlas Travel?

## International Coverage

### Emergency Medical Evacuation and Emergency Reunion

Would you know what to do if you found yourself in a life-threatening situation far from home? HCCMIS is experienced in arranging emergency medical evacuations. Atlas Travel will cover the necessary expenses to transport you to the nearest medical facility qualified to treat your life-threatening condition. We also understand the importance of family support in these difficult situations. Atlas Travel will also cover the transportation, lodging, and meal costs for a relative to join you after an emergency medical evacuation.

### Repatriation of Remains

What would your family do if disaster strikes while you are away from home? The death of a loved one is never easy, no matter the circumstances. In the unfortunate event of your death while traveling abroad, Atlas Travel will arrange for and cover the costs associated with the repatriation of your remains.

### Return of Minor Children

If you are expected to be hospitalized for more than 36 hours due to a covered injury or illness and covered children under 18 years of age will be left unattended as a result, Atlas Travel will cover the transportation cost for the children to return home.

### Terrorism

In these turbulent times, the risk of a terrorist attack is a reality. If you are in the wrong place at the wrong time, Atlas Travel offers coverage for medical expenses resulting from these acts.

### Political Evacuation

If, during the coverage period and after your arrival, the United States government issues a travel warning for your destination country, Atlas Travel will coordinate your alternate departure arrangements from that country and cover the associated costs.

### Natural Disaster Benefit

Natural disasters can happen anywhere and at anytime. If a natural disaster occurs on your trip, causing you to become displaced from your accommodations, Atlas Travel will provide relief of a maximum of \$100 a day for 5 days to help cover the costs of alternative accommodations.

## Other quality benefits offered by Atlas Travel\*

### Acute Onset of Pre-Existing Conditions

If you are under age 70, you are covered for an acute onset of a pre-existing condition. Coverage is available up to \$20,000 lifetime maximum for eligible medical expenses and up to \$25,000 lifetime maximum for emergency medical evacuation. An acute onset of a pre-existing condition is a sudden and unexpected outbreak or recurrence of a pre-existing condition that occurs spontaneously and without advance warning either in the form of physician recommendations or symptoms. Treatment must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence.

### Hospitalization and Outpatient Treatment

If a covered illness or injury requires hospitalization, the plan provides coverage for costs associated with hospitalization care, including intensive care, and outpatient treatment.

### Sports Coverage

If you plan to participate in sporting activities such as mountain climbing or whitewater rafting, Atlas Travel insurance includes coverage for eligible injuries and illnesses that occur while taking on vacation, adventure, and extreme sports activities at no additional cost. The accidental death and dismemberment benefit is deleted during participation in sports activities.

### Complications of Pregnancy

Atlas Travel offers coverage for complications of pregnancy during the first 26 weeks of gestation.

\*The description of coverage in these pages is for informational purposes only. Actual coverage will vary based the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by HCCMIS or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

HCC Medical Insurance Services, LLC (HCCMIS) is a service company that is a subsidiary of HCC Insurance Holdings Inc. HCCMIS is regulated by the State of Indiana in our capacity as Third Party Administrator. HCCMIS has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.

# Enrollment and Filing a Claim

## Home Country Coverage

### Incidental Home Country Coverage

Atlas Travel will provide you 15 days of incidental coverage for trips to your home country for every 3 months of coverage purchased. Incidental visit time must be used within the three-month period earned, and you must continue your international trip in order to be eligible for this benefit, which covers medical expenses only. Return to your home country must not be taken for the purpose of obtaining treatment of an illness or injury that began while traveling.

### Benefit Period Medical Coverage

A benefit period begins on the first day you receive medical attention for a covered illness or injury, either in the form of diagnosis or treatment, while you are outside of your home country, and it lasts 90 days. If your coverage terminates during a benefit period, Atlas Travel will continue to cover you for the duration of the benefit period for eligible medical expenses only that directly relate to the covered condition for which the benefit period began, whether you are abroad or in your home country.

## Enrollment

You may access the online quoting and purchasing system or you may complete an application and mail or fax along with your payment to your agent or to HCCMIS.

## Pre-certification

To receive full benefits, pre-certification is required for hospitalization, surgery, emergency medical and political evacuations, emergency reunions, trip interruptions, repatriation of remains, CAT Scans, and MRIs.

Pre-certification may be done by contacting HCCMIS by phone, e-mail, live chat or through Client Zone. Please see the certificate for more details.

## Claim Filing

You may file a claim by submitting a claimant's statement and authorization form. This form may be found online, or you may contact HCCMIS for a copy. Complete the form, attach all itemized invoices and payment receipts, and send them to the address shown on the claimant's statement.

This insurance coverage, offered by HCC Medical Insurance Services, does not meet the minimum standards required by the health care reform law. The policy contains the plan benefits, including a lifetime maximum, that you have selected. Please review your choices to ensure that you have sufficient coverage to meet your medical needs.

# HCC Medical Insurance Services

## Outstanding Customer Service



### HCCMIS Client Zone and World Service Center

HCCMIS Client Zone is an online account management and resource tool available to you to:

- Renew coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- Pre-certify for certain medical procedures and hospitalizations
- Locate providers within the PPO Network
- Study destination, weather and travel security information using HCCMIS Travel Board

You can access Client Zone by logging in at:

<https://zone.hccmis.com/clientzone>

If you prefer to speak to a professional service representative, contact the HCCMIS World Service Center by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

### 24 / 7 Worldwide Travel and Medical Assistance

Atlas Travel includes valuable travel and medical assistance services, which are available to your employees 24 hours a day, 7 days a week. Contact HCCMIS to access any of these services.

#### Pre-Trip Destination Information

Up-to-date information regarding required vaccinations, health risks, travel restrictions, and weather conditions specific to the destination country.

#### Medical Monitoring

Consultations with attending medical professionals during hospitalization and establishment of a single point-of-contact for family members to receive ongoing updates regarding medical status.

#### Provider Referrals

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

### Travel Document Replacement

Assistance with obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

### Lost Luggage Assistance

Tracking service to assist in locating luggage or other items lost in transit.

### Other Travel Assistance Services\*

- Prescription Drug Replacement
- Emergency Travel Arrangements
- Dispatch of Physician
- Translation Assistance
- Credit Card / Traveler's Check Replacement

\*For a complete list of available assistance services or for more information, please contact HCCMIS. Travel and medical assistance services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

1000-AT-277-8968 (22999)